

# ThinPrint 12: New Features

We're constantly working to offer you simply the best printing experience available, whether for IT, end users or your business as a whole. We've created an easy summary of our innovative features so that you can gain a quick overview of our latest version.

## High Availability 2.0

### Spooler Early Warning System

For print servers, spooler problems can often be identified long in advance, and even before the spool process fails they can delay printing. ThinPrint 12 offers an innovative early warning system for spooler problems. The spool system speed is monitored and if certain thresholds are exceeded, print jobs are transferred to other servers. This ensures any negative impact on the printing infrastructure is already averted at an early stage.

### Central Overview of Endpoint Spoolers

Local print servers and desktop spoolers, as well as network problems, also affect printing. With ThinPrint 12, IT gets a central overview of the status of these components allowing suitable steps to be taken in time.

### Instant High Availability via Group Policies

High availability is achieved quickly thanks to all settings being instantly distributed to all servers via GPO. This ensures a significantly easier print environment configuration. An additional benefit is that the use of these device-specific GPOs doesn't cause any login delays for users.

## Faster & More Secure Printing

### Failsafe ThinPrint Secure Tunnel

ThinPrint establishes a tunnel from branch offices to a company's headquarters to ensure secure transfer of print data. With ThinPrint 12, this can now be automatically operated in high availability mode. If a secure tunnel is no longer able to guarantee seamless printing, another tunnel automatically takes over. And thanks to load distribution, print jobs are dynamically distributed to the tunnels. The ThinPrint Secure Tunnel results in failsafe, encrypted transmission of all print jobs.

### Even Faster Printing

Thanks to advanced performance improvements to the Connection Service, employees in organizations with branch offices or with large print volumes now print even faster than ever before, especially in combination with the ThinPrint Hub print appliance.

Find out more about ThinPrint 12  
and discover the many advantages in a free 30-day trial:  
[thinprint.com/12](https://thinprint.com/12) ↗

**ThinPrint**<sup>®</sup>

## Additional Advanced Improvements

- Multi Tenancy** Thanks to the ThinPrint license server's new multi-client capability, not just service providers, but also businesses with multiple subsidiaries or affiliates benefit from advantages such as cost-efficient consolidation, enhanced capacity utilization and continuous cost savings. With only one ThinPrint license server, service providers have an instant overview of all their customer licenses, allowing them to be managed efficiently from a central console. This also applies to IT departments managing multiple locations or a group structure. Each customer, location or subsidiary naturally only has access to the users of its own domain.
- Printer Self Service** Printers can now be grouped, for example, by location. In addition to the extensive filter and search functions, these groups can now also be activated for Printer Self Service, helping users to quickly find their desired printers and reducing the workload for IT.
- Dynamic Licensing & AD Synchronization** ThinPrint licenses can now be synchronized even more granularly with Active Directory users. If desired, employees deactivated in AD, and not just deleted, can be removed from the ThinPrint license server with just one click. Released licenses can be therefore utilized far more efficiently. If required, usernames or email addresses which have changed in AD, are also updated in the management console.
- Effortless Installation** A single ThinPrint 12 installer covers all environments: Remote Desktop Session Host as well as virtual desktops including Citrix virtual desktops or VMware desktop solutions like VMware Horizon. ThinPrint 12 is quick and easy to install in under 30 minutes.
- Security & Platforms** ThinPrint 12 supports the IPv6 protocol, even in pure IPv6 environments. The current TLS 1.3 encryption standard is used to ensure that security requirements are fully met. ThinPrint 12 offers broad support for Windows operating systems, including Windows Server 2019, Windows 10 Multi-Session and Windows Server 2008 R2 and later, as well as Windows 7 and later.



**Microsoft Partner**

Gold Application Development



For cloud enabled print and print management solutions, as well as printing for Windows Virtual Desktop, visit [ezeep.com](http://ezeep.com) ↗

**ThinPrint**<sup>®</sup>

Headquarters Germany: ThinPrint GmbH  
Alt-Moabit 91a, 10559 Berlin, Germany  
Phone: +49 (0)30-39 49 31-0  
Fax: +49 (0)30-39 49 31-99  
E-Mail: [info@thinprint.com](mailto:info@thinprint.com)

USA: ThinPrint, Inc.  
3858 Walnut Street, Suite 130  
Denver, CO 80205, USA  
Phone: +1-303-487-1302  
E-Mail: [info@thinprint.com](mailto:info@thinprint.com)

Australia: Cortado Pty Ltd.  
Level 12, Plaza Building  
Australia Square 95 Pitt Street  
NSW 2000 Sydney Australia  
Phone: +61-(0)2- 8079 2989

Japan: Cortado Japan  
5F Yaesu Dori Building, 3-4-15  
Nihonbashi Chuo-ku Tokyo  
Post Code 103-0027, Japan  
Phone: +81-(0)3-6870 3467