

GRENKE

- **Challenge:** When their desktop environment was fully centralized, printing posed a special challenge for GRENKE. The right printer should always be available for every employee. In addition, the speed of printing was to be increased. Without ThinPrint, printing documents in some cases took up to 10 minutes.
- **Solution:** The company opted for ThinPrint Engine together with ThinPrint Management Center.
- **Result:** With ThinPrint Engine and the ThinPrint AutoConnect feature, each employee always has exactly the right printers that he needs. In addition, the printing speed of remote desktops could be significantly improved. Thanks to ThinPrint, users now print just as conveniently and as fast as with local printers from their existing PCs. Another advantage is that the management of printers was significantly simplified for the IT department.
- **Quote:** “With ThinPrint we got to grip with the complex challenges related to printing. Both users and the IT department benefit equally from the solution.”
Frank Kessel, Director IT Service Operations, GRENKELEASING AG



- **Industry:** Finance
- **Partner:** AppSphere AG
- **Product:** ThinPrint Engine
- **Environment:** Microsoft Remote Desktop Services