

ThinPrint End User License Agreement (EULA)

"ThinPrint Engine"

Important!

Please read the following ThinPrint End User License Agreement (hereinafter referred to as "**EULA**") carefully before installation and/or use of the Software "ThinPrint Engine", its possibly integrated add-on programs and any media, material, online or electronic documentation (hereinafter jointly referred to as "**Software**").

Upon installation, copying or any other use of the Software you declare your consent with the conditions of the EULA and agree to comply with them.

If you install the Software as an administrator or other member of staff of a company entitled to installations and/or if you make the Software available to users after installation, you also declare your consent with the conditions of the EULA and agree to comply with them.

If you, however, do not agree with the conditions of the EULA, you are not entitled to install, make available and/or use the Software.

1. General terms

The EULA constitutes a valid contract between ThinPrint GmbH, Alt-Moabit 91a/b, 10559 Berlin, Germany (hereinafter referred to as "**ThinPrint**") and a legal or natural person who themselves or their staff install and use the Software (hereinafter referred to as "**End User**") exclusively defining all rights and duties of the End User and ThinPrint in regard to the Software.

2. Definitions

2.1 "**Device**" means any hardware operating system unit including both real and virtual units.

2.2 "**Server**" means any devices which primarily provide services and functions/applications for other devices. This does not apply to the "ThinPrint License Server" (see section 2.5).

2.3 "**End Device**" means any devices which primarily request services and functions/applications from a Server.

2.4 "**Named User**" means a domain-user-account. If multiple physical individuals access the software via the same user-account, the number of physical individuals actually accessing the software is decisive for the number of mandatory Named User licenses. A Named User license may only be transferred onto another Named User, if the previous Named User cannot and will not access the software any longer. The license key pertaining to a specific Named User license may be installed and activated on one ThinPrint License Server.

2.5 The "ThinPrint License Server" is a software component of the "ThinPrint Engine". Any and all license keys of the ThinPrint products are installed and activated on the ThinPrint License Server (exception: demo licenses cannot be activated). If a ThinPrint component requires a license for a specific feature, it contacts the ThinPrint License Server which then, in relation to each Named User, provides the relevant licenses for the ThinPrint component to perform its function.

3. Rights of use

3.1 Within the framework of the EULA, ThinPrint grants End User the non-transferable, revocable, regionally limited and non-exclusive right to install and use the Software and its possibly integrated add-on programs according to the technical documentation provided with the Software. The Software may be used and installed on an End Device, Server or a Server farm in accordance with the number of licenses included with the Software. **The criteria described in this EULA for the correct licensing (number and type of required licenses) remain applicable and decisive, even if the technical license verification of the Software permits a different number and/or type of licenses. The stipulations of this EULA are exclusively relevant.** End User is entitled to make a copy of this Software in accordance with the EULA after the installation or – instead of the copy – to create an image of the End Device or Server on which the Software has been installed. Such copy or image may only be used and stored for archiving and reinstallation purposes of the Software on the same End Device, Server or Server farm without the requirement of additional licensing. Additional copies and/or images require additional licensing of the Software according to this EULA. All trademarks and copyrights and any other legal notes relating to the rights of ThinPrint must be included and remain in such copy or image.

3.2 End User is not entitled to make additional partial or complete copies or images of the Software and its add-on programs other than permitted under section 3.1, to copy in any way, to translate or to dismantle parts of the Software, to change the arrangement or to make any other changes and/or amendments or to make copies of such changes. End User is not allowed other than in the legally permitted boundaries to reverse engineer, to decompile or to disassemble the Software. End User is not entitled to distort the contents of the Software, to change its color, pattern and fonts or to split or in any other way alter the elements of the logo, copyright and trademark details.

3.3 End User is not entitled to cede, sublicense, sell or in any other way assign the rights and duties granted to him under the EULA.

3.4 If End User receives the Software on more than one storage system, End User is only entitled to install and use the Software contained on one of the mediums only. It is generally prohibited to install and use the Software contained on the second medium on another End Device, Server or Server farm. The restrictions in 3.2 and 3.3 remain applicable.

3.5 If the Software is an Update of a previous version and if End User has purchased the Update as part of an Update Service,

End User is only entitled to install and use the Update, if he/she is in possession of a valid license for the previous version marked compatible for Update by ThinPrint. End User must be aware that the Update replaces the previous version and/or its supplements and may deactivate it.

- 3.6 If the Software has been marked "NFR" (Not For Resale), the use of the Software is limited to demo, test or evaluation purposes only. Any further use is prohibited. End User is especially not entitled to resell the Software or make it available for third parties in any other way.
- 3.7 Any other rights of ThinPrint not explicitly asserted above remain unaffected.

4. Transmission of the Software onto 2nd Computer, Disclosure to Third Parties

The Software itself may at no time be sold, loaned, rented or made available in any other way to Third Parties.

5. Licensing

- 5.1 Licenses for the Software, including demo licenses for the Software, are initially valid for 30 days. In general, all licenses for the Software are valid exceeding the 30-day-period only upon final activation by ThinPrint. ThinPrint may refuse activation, if the matching license key does not entitle to the use of the Software as installed. Notwithstanding the above to the contrary, NFR and demo licenses cannot be used or activated beyond the 30-day-period. Corporate Licenses constitute another exception to the general rule of activation as they require a duly executed separate Corporate License Agreement in which End User is the designated licensee prior to activation by ThinPrint.
- 5.2 Valid license keys entitle End User to use the Software in the current version at the time of purchase.
- 5.3 By accepting the EULA, End User agrees to complete all details necessary for the activation process truthfully and completely.

6. Software Components

- 6.1 If ThinPrint products or components thereof directly or indirectly interact in any way with any Third Party Software offering the same or at least similar functionality as the ThinPrint products, an additional Agreement between ThinPrint and the End User is mandatory. Please contact ThinPrint for details.
- 6.2 The Software "ThinPrint Engine" may be installed on any Server. For each Named User a valid Named User license is mandatory. Licenses for users exceeding the number of licenses included with the "ThinPrint Engine" may be purchased separately.
- 6.3 In the event of a disruption of the availability of the ThinPrint License Server, the software may be used for the licensed Named User via a second, different server for a grace period of 15 days as of the day of the failure of the ThinPrint License Server. Upon expiry of the grace period, the list of licensed Named Users is locally deleted from the second server and the software may be accessed again after the ThinPrint License Server has been set up anew or the availability of the ThinPrint License Server has been restored.
- 6.4 If a license has been used by one specific Named User, the license is allocated to that specific Named User for 28 (twenty eight) days and may only be used by another Named User after expiry of the 28 days.
- 6.5 The software is available in a regular and a premium version. The components included with the premium version (including, without being limited hereto, the Host Integration Service), may be accessed separately. The components included with the premium version are listed at www.thinprint.com.
- 6.6 Additional Features

Some functionalities of the Software (including without limitation the feature "Cloud Printer") can only be used if End User uses certain services of ThinPrint's ThinPrint line which are subject to a monthly fee. These services are offered by ThinPrint according to the respective applicable terms and conditions. ThinPrint reserves the right to offer some features or parts thereof for a term predefined at ThinPrint's sole discretion for test and evaluation purposes or provide them for a term predefined at ThinPrint's sole discretion as a beta version.

7. Intellectual Properties, Trademarks, and Copyrights of the Software

The Software, its entire contents (including but not limited to pictures, photos, animations, video, audio, music, text and "Applets"), any contents accessible through the Software, and copies thereof are protected by any and all available national and international copyrights, commercial protection rights, especially patent rights, utility patent, design patent and trade rights and all other existing protection rights of the Software, its improvements, bug fixes and extensions or any other modifications to the Software, regardless of their origin. By accepting the EULA, End User is obliged to use and observe all of the aforementioned rights regarding the Software which ThinPrint or Third Parties are entitled to as stipulated and defined in the EULA and not to infringe or violate such rights including in particular that no content must be copied or in any other way multiplied, stored, sold or passed on in any way, nor – apart from the Software itself (compare section 3 above) – be used. End User is entitled to print a documentation of the Software, if the documentation is only provided in electronic format. End User may multiple copies of all printed materials accompanying the Software for internal use.

8. Warranty

- 8.1 The Software only has to perform those functions mentioned and described in the manual without error. The minimum statutory warranty period applies.

8.2 End User must claim warranty for the Software from the seller of the license(s). End User cannot claim warranty directly from ThinPrint, unless End User has acquired the Software directly from ThinPrint.

9. Liability

9.1 ThinPrint tests the Software and validates its general suitability. If damages occur to End User during the installation or use of the Software, ThinPrint is liable completely and to twice the value of the purchase price of said Software, but not exceeding in any case a total sum of EUR 50,000, if said damages are directly caused by improper and/or incomplete testing or improper or incomplete test of suitability. Liability for slight negligence of ThinPrint is limited to damages that have been foreseeable or should have been foreseeable. ThinPrint assumes no liability for indirect or atypical damages (consequential or otherwise) or for any financial losses such as loss of profits or savings caused by slight negligence. This limitation of liability does not apply in cases of bodily injury, impairment of health, death and infringement of cardinal contractual obligations.

9.2 If End User does not make any adequate (at least daily), reasonable and common to the current state-of-the-art backup of his data in the interest of data security, or – in case of suspected Software errors – fails to take reasonable and adequate security measures, End User has to accept contributory negligence regarding resulting damages.

9.3 ThinPrint is not liable for damages arising to End User within the context of or due to the Software download process from the ThinPrint website or during the installation process. ThinPrint specifically does not guarantee freedom from computer viruses, so that ThinPrint cannot be held liable for any damage arising from computer viruses. In fact, End User is specifically obliged to use sufficient and always up-to-date protection against computer viruses and to actively prevent infiltration by computer viruses, in particular before End User starts downloading the Software.

9.4 ThinPrint assumes no liability for the information and the Software “ThinPrint Engine” regarding defects of quality or title, particularly for the accuracy, correctness, freedom of third-party trademark rights and copyrights, completeness and/or usability, except for cases of gross negligence or malice traceable to ThinPrint.

9.5 The product liability of ThinPrint remains unaffected.

10. Forfeiture

If End User or his employees and/or representatives violate any rights and/or obligations arising from the EULA, especially rights of use, ThinPrint is entitled to request End User to immediately abandon the use of the Software and its copies and to delete or return the Software and its copies to ThinPrint. ThinPrint reserves any rights to claim for damages.

11. Transfer of Rights

End User may not assign or transfer the EULA and the rights and obligations arising hereof to a third party without previous written permission of ThinPrint, unless End User and the third party are in a state of dependence as defined in § 17 of the German Stock Companies Act (AktG) or the third party takes over all or almost all assets of the End User by written contract. The permission as defined in sentence 1 may be denied given significant causes. Significant cause is particularly given, if the fulfillment of rights and obligations under the EULA are endangered due to such transfer.

12. Scope of the EULA

The EULA exclusively stipulates all rights of use of the Software as well as any other right and/or obligation of End User and ThinPrint, as long as deviant written agreements and conditions individually agreed between the Parties do not exist. The EULA supersedes any and all previous oral or written agreements, information or offers concerning the Software. The EULA is only binding in the official German and English language versions as provided by ThinPrint GmbH. End Users may not assert claims, regardless of their nature, against ThinPrint GmbH based on any other language version of the EULA.

13. Place of Jurisdiction/Applicable Law

The EULA and its implementation shall be construed and interpreted in accordance with German Law. Any terms of the CISG (United Nations Convention on Contracts for the International Sale of Goods) are applicable, if and insofar as they include mandatory law. If End User is an entrepreneur as defined in § 14 BGB (German Civil Code), the courts at ThinPrint’s headquarter in Berlin, Germany shall have the sole jurisdiction to hear any disputes arising from or in connection with this EULA. If End User is a consumer as defined in § 13 BGB, the courts at End User’s residence shall have the sole jurisdiction according to § 13 ZPO (German Code of Civil Procedure).

14. Severability Clause

If any one or more of the provisions contained in the EULA shall, for any reason, be, become or be held invalid, illegal or unenforceable in any respect, such invalidity, illegality or unenforceability shall not affect the remaining provisions of the EULA, but the EULA shall be construed as if such invalid, illegal or unenforceable provision had never been contained herein, unless the deletion of such provision or provisions would result in such a material change so as to cause completion of the transactions completed herein to be unreasonable. In lieu of such invalid, illegal or unenforceable provision shall be added a provision similar in terms to such provision as may be valid, legal and enforceable and suiting the Parties contractual interests best.

If you purchased the Software as “Annual License(s)”, these **Additional ThinPrint License Terms (ALT)** apply.

The ALT apply to any "Annual License" of any ThinPrint Software Product

Important!

Please read the following Additional License Terms that are supplemental to the above EULA. Upon installation, copying or any other use of the Software you declare your consent with the conditions of these ALT and agree to comply with them. If you install the Software as an administrator or other member of staff of a company entitled to installations and/or if you make the Software available to users after installation, you also declare your consent with the conditions of these ALT and agree to comply with them.

If you, however, do not agree with the conditions of the ALT, you are not entitled to install, make available and/or use the Software.

A. General

These ALT apply to any and all software licenses which have been acquired by the End User as a so-called "Annual License". ThinPrint offers most of its Software Products for licensing based on the Annual License model. ThinPrint reserves the right to determine from time to time at its discretion which Software Products are offered as part of its Annual License. The current list of Software Products available as part of the Annual License can be viewed in the User Portal at ThinPrint's website (credentials required) or may be viewed at ThinPrint's website where the individual product description indicate the product's availability as an "Annual License".

B. Annual License

- a) An Annual License is provided on a "per user per predefined term" basis. Per Named User one Annual License must be installed. Any and all Software Products that have been elected at ThinPrint's discretion to be part of the Annual License may be used/deployed by the licensed Named User for the term of the license.
- b) An Annual License may NOT be combined with any other licensing model offered by ThinPrint currently, in the past or in the future, if the basic ThinPrint products are deployed. This limitation does not apply, if the End User purchases ThinPrint Software licensed according to different licensing models and restricts deployment of the differently licensed component strictly to independent IT environments.
- c) User may purchase Annual Licenses for any number of Named Users. Annual Licenses may only be used for the maximum number of Named Users as defined in the respective license key.
- d) Annual Licenses are generally valid for a period of 12 (twelve) consecutive months as of delivery, but can be purchased for other terms as well, and must be activated by ThinPrint after the first 30 (thirty) days of use according to the EULA of the respective Software Product. If User does not extend the term of the Annual License after expiry of the first predefined term, the license will expire automatically. Licenses will automatically expire with the date defined in the license key, regardless of when activation of the license key takes place. If User extends the terms of the license by buying a license for the immediately following term, ThinPrint will provide him with an extension key which will extend the term of the license key according to the purchased subscription.
- e) **The "Annual Licenses" are no subscription, e.g. an Annual License expires automatically at the end of its term and must be explicitly extended by the End User, if he decides to keep his/her Annual License.**
- f) Annual Licenses may explicitly be deployed to provide the software as a service (Hosting, Service Providing) to third parties.

C. Software Components

User may optionally retrieve other components that are offered by ThinPrint as part of the Annual License.

D. Miscellaneous

- a) In case of discrepancies between these ALT and the EULA, the provisions of these ALT prevail.
- b) Notwithstanding the above, the EULA remains in full force and effect.

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