ThinPrint®

kokosing INDUSTRIAL

Reference
Kokosing Industrial

Challenges:

Kokosing redesigned their virtual desktops and switched to Microsoft 2012 R2 RemoteApps. "The built in printing functionality left much to be desired. Things would print, but it would take forever to complete a simple print job." said John Gallucci III, Senior Technicial Support Technician at Kokosing Industrial.

They were "looking to improve printing performance as well as give a better RemoteApp experience for the end user".

Solution – How Kokosing overcame their printing challenges

Since ThinPrint was set up "all we have to do is make sure that the end user PC has the ThinPrint client installed, usually via Microsoft System Center and they are ready to go."

The environment now has quick, stable printing, high productivity, and great print quality. With ThinPrint being deployed for over a year, John has found many other benefits too, such as an improved bottom line, trouble-free batch printing, and the elimination of driver conflicts. "Not having to worry about matching printer drivers from the server to the desktop is a great advantage. It makes our jobs a lot easier not messing with driver issues."

"I now have the ability to do a print preview out of ThinPrint and access the local printer properties of the workstation. This allows greater flexibility for print jobs." ThinPrint has made John's life simpler and has made employees "happy campers" when they are able to successfully print their reports.

"We have saved thousands of dollars with ThinPrint mostly because we were able to change from our previous environment." With better printing, Kokosing has been able to be more productive. "We rarely have issues with ThinPrint, and when we do, ThinPrint support has been very responsive to solve the problem."

ABOUT KOKOSING:

Kokosing is a construction company with a fleet of over 450 pieces of equipment. Kokosing's hands-on experience and equipment enables the project team to have the right people and equipment on the job when it is needed. This flexibility maximizes their productivity and allows them to complete the job on time. Projects include highways, bridges and water treatment plants.

www.kokosing.biz

"ThinPrint is easy to install, has low CPU impact on servers and client workstations and most importantly, it just works!"

- John Gallucci III, Senior Technicial Support Technician

Facts	
Customer:	Kokosing Industrial
Sector/industry:	Construction
Solution:	ThinPrint Engine
IT Infrastructure:	Physical Desktops, Branch Offices
Number of Employees:	2500
Number of Printers:	350

Printing with ThinPrint

Mobile Session Printing with iOS Devices – ThinPrint Mobile Print enables iPad and iPhone users to print directly from any remote and virtual desktop session to local printers.

Remote Desktop Printing – ThinPrint is the leading print solution for environments utilizing Microsoft Remote Desktop Servers.

Thin Client Printing – With ThinPrint, businesses print perfectly even when using thin and zero clients, and employees receive their printouts in full quality on their local and network printers regardless of the actual print scenario in place.

Printing with Macs – With the ThinPrint Client Mac, companies seamlessly integrate Macs into their ThinPrint environment and experience the diverse benefits the print solution offers for the many mac models.

Printing in VDI Environments – With ThinPrint, organizations benefit from comprehensive print support, regardless of whether they have a print server or not in their VDI environment.

Printing from Branch Offices – With a centralized print concept, companies can allow branch offices to be easily integrated and radically reduce administration costs associated with time, hardware and bandwidth requirements as well as eliminate print servers in the branch offices.

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ABOUT THINPRINT

ThinPrint, with more than 15 years of continuous development and internationally-patented ThinPrint technology, is the leading provider of print management software and services for businesses. Whether printing from traditional PCs, mobile devices, thin clients, virtual desktops, or from the cloud, over 25,000 companies across all industries and of all sizes optimize their printing infrastructure and increase productivity thanks to ThinPrint. In addition, more than 100, and growing, Desktop-as-a-Service, and Software-as-a-Service providers deliver reliable, high-performance printing from the cloud to their customers all due to ThinPrint. The investment in ThinPrint leads to a fast ROI because the easy-to-implement and manage print system reduces the burden on IT departments, results in significant performance improvements to the network while ensuring optimal, reliable print support at every workplace. ThinPrint technologies and components enable its use in almost any infrastructure and take into account integration of branch and home offices as well as mobile employees. The solutions are developed and rigorously tested at ThinPrint's headquarters in Berlin – software Made in Germany. Offices in the United States, the UK, Australia and Japan, as well as more than 200 channel partners around the world offer direct and on-site customer care. Thanks to numerous OEM partnerships, ThinPrint technology components are integrated in a variety of terminals, print boxes and thin client of leading hardware manufacturers. Special significance is placed on the strategic partnerships of the company with Citrix Systems, Fujitsu, Fuji Xerox, Hewlett-Packard, IGEL, Konica Minolta, Kyocera Mita, Lexmark, Microsoft, OKI, Samsung, VMware, and Wyse.