ThinPrint®

Reference
CarolinaEast Health System

Challenges:

CarolinaEast was looking to replace many of its physical desktops with thin clients and centrally manage applications and desktops. A solution was needed to securely deliver applications and desktops to thin clients for 2000 users.

Solution – Read more about how David overcame his printing challenges

The new thin client workstations and the remaining physical desktops shared a diverse fleet of 400 printers across 20+ locations. Carolina East was looking to simplify printing as much as they were looking to simplify the delivery of applications resulting in an ability to realize additional cost savings during this technology refresh.

ThinPrint has allowed CarolinaEast further leverage the deliver of apps and data with Citrix and save of $25,000 per year (largely made up of overtime costs) and an estimated time savings of 40 hours a month for their administrators from print optimization alone. ThinPrint provides fast and stable printing, and has eliminated driver conflicts, making overall printing more efficient for employees.

ThinPrint has been deployed for 9 months and both employees and admins are satisfied especially with the speed of their print jobs. The best part about using ThinPrint is that there is "a single print driver for all your environments. Print jobs spool and print within seconds from anywhere in your network." With print server consolidation the administrative burden is significantly less. "I like having a single place to rename printers."
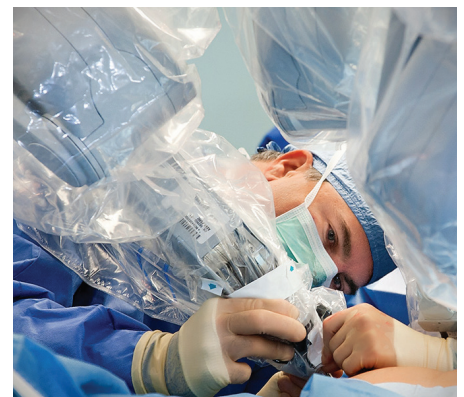
The ThinPrint Engine enables reliable and fast printing for all employees' printers. With the time and money saved, CarolinaEast has been able to work more efficiently and spend less time on printing and technical issues with printers. "ThinPrint has helped us achieve our goals in providing a more reliable print environment utilizing a single driver. We are very satisfied with our investment in ThinPrint!"

ABOUT CAROLINAEAST HEALTH SYSTEM:

CarolinaEast is a 350 bed, full service facility housing a complete compliment of inpatient and outpatient services. In addition to comfortable medical/surgical areas, the medical center has dedicated units for heart care, critical care, surgical care and cancer care.

www.carolinaeasthealth.com

"The combined Citrix & ThinPrint solutions has allowed Carolina East to securely deliver applications and desktops to 2000 users with optimal printing on a diverse fleet of 400 printers across 20+ locations"

-David McKeon, Citrix Administrator

Facts	
Customer:	CarloinaEast Health System
Sector/industry:	Healthcare
Solution:	ThinPrint Engine 10
IT Infrastructure	Physical Desktops, Citrix XenApp
Number of Employees:	2000
Number of Printers:	400

Costs of Printing

Printing with ThinPrint

Mobile Session Printing with iOS Devices – ThinPrint Mobile Print enables iPad and iPhone users to print directly from any remote and virtual desktop session to local printers.

Remote Desktop Printing – ThinPrint is the leading print solution for environments utilizing Microsoft Remote Desktop Servers.

Thin Client Printing – With ThinPrint, businesses print perfectly even when using thin and zero clients, and employees receive their printouts in full quality on their local and network printers regardless of the actual print scenario in place.

Printing with Macs – With the ThinPrint Client Mac, companies seamlessly integrate Macs into their ThinPrint environment and experience the diverse benefits the print solution offers for the many mac models.

Printing in VDI Environments – With ThinPrint, organizations benefit from comprehensive print support, regardless of whether they have a print server or not in their VDI environment.

Printing from Branch Offices – With a centralized print concept, companies can allow branch offices to be easily integrated and radically reduce administration costs associated with time, hardware and bandwidth requirements as well as eliminate print servers in the branch offices.

Over 20,000 satisfied Corporate customers in:

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A free 30 day demo version includes all features

www.thinprint.com

ABOUT THINPRINT

ThinPrint, with 15 years of continuous development and internationally-patented ThinPrint technology, is the leading provider of print management software and services for businesses. Whether printing from traditional PCs, mobile devices, thin clients, virtual desktops, or from the cloud, over 20,000 companies across all industries and of all sizes optimize their printing infrastructure and increase productivity thanks to ThinPrint. In addition, more than 100, and growing, Desktop-as-a-Service, and Software-as-a-Service providers deliver reliable, high-performance printing from the cloud to their customers all due to ThinPrint. The investment in ThinPrint leads to a fast ROI because the easy-to-implement and manage print system reduces the burden on IT departments, results in significant performance improvements to the network while ensuring optimal, reliable print support at every workplace. ThinPrint technologies and components enable its use in almost any infrastructure and take into account integration of branch and home offices as well as mobile employees. The solutions are developed and rigorously tested at ThinPrint's headquarters in Berlin – software Made in Germany. Offices in the United States, the UK, Australia and Japan, as well as more than 200 channel partners around the world offer direct and on-site customer care. Thanks to numerous OEM partnerships, ThinPrint technology components are integrated in a variety of terminals, print boxes and thin client of leading hardware manufacturers. Special significance is placed on the strategic partnerships of the company with Citrix Systems, Fujitsu, Fuji Xerox, Hewlett-Packard, IGEL, Konica Minolta, Kyocera Mita, Lexmark, Microsoft, OKI, Samsung, VMware, and Wyse.