

**H+H Software GmbH**

H+H Software GmbH is a system and software house in Göttingen, Germany, and was established in 1989. Core competences include development, consulting, and the sale of solutions for application, license, and network management. Moreover, H+H is counted among the small circle of 350 Microsoft Gold Certified Partners in Germany. The clientele of H+H Software GmbH mainly comprises industrial companies, middle-sized businesses, universities, public facilities, libraries, and schools. All solutions from H+H aim to bring more security and performance to applications and to simplify IT administration.

Integrating terminal server technology in heterogeneous network structures is a central component of H+H Software GmbH. Since 1995, the company has been implementing terminal server projects and at that time was one of the first system houses in Germany to apply this technology with central application servers.

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**Financial experts save on printer drivers****Gesellschaft für Wirtschafts-Service mbH (GWS) runs the ThinPrint .print Remote Desktop Printing Engine (RDP Engine) solution to support its branch offices connected via Microsoft Terminal Services**

Gesellschaft für Wirtschafts-Service mbH (GWS) provides nationwide support to several thousand clients in issues regarding insurance and fiscal policy. Established as a small team in 1986 in Kassel, Germany, the company grew with time to include more than 50 employees and offices in Bielefeld, Dresden, Esslingen, Kassel, and Überlingen. Activities in the individual companies are coordinated by GWS Beteiligungs- und Verwaltungsgesellschaft (Holding), headquartered in Kassel.

**When printing through Microsoft Terminal Services difficulties were encountered**

GWS runs Microsoft Terminal Services with Windows Server 2003 (Standard Edition) for connecting the remote offices. With it, employees have remote access to all the applications they need; e.g., Word, InfoAgent, ELO, and Tobit. There were some difficulties, though, when the employees wanted to print. "Exotic" printers were troublesome to install or simply completely refused to function. The company therefore began searching for a suitable print solution. Important criteria of the choice were an acceptable cost-performance ratio as well as simple installation and administration.

**H+H software GmbH recommended ThinPrint .print RDP Engine**

On the advice of H+H Software GmbH, GWS chose the Remote Desktop Printing Engine (RDP Engine) print solution from ThinPrint, the software manufacturer specializing in print management. H+H, a Göttingen system house that has for years developed and marketed solutions in the terminal server arena, contributed decisively to the success of the project. The new solution is particularly interesting for small and middle-sized businesses in which print management is to be optimized or even made possible at all for home users. The Microsoft Windows Server 2003 already being run by GWS has been extended with the RDP Engine. 15 external users – local and field staff – access this server.





### ThinPrint GmbH

High-performance, consistent infrastructures for printing and distributing information in serverbased computing environments and via the mobile internet are the focus of the product portfolio of ThinPrint GmbH. A significant pillar of the company is the .print technology, basis for the software print solutions developed for server based, web based, and mobile computing. These solutions are being successfully applied around the world.

Previously the company has made its name mainly in the Citrix and Microsoft Terminal Services arena, but has been marketing its products increasingly and equally as successfully for distributed networks, web applications, and mobile applications. New innovations from the successful IT manufacturer are the product families Content Beamer, a plug-and-play solution for mobile internet access, and Public Printing for printing at public locations.

About 500 renowned distributors and resellers in more than 80 countries currently market the products of the German software manufacturer with branch offices in USA and Australia. Thanks to strategic partnerships, the client components of the patent pending .print technology are integrated in a multitude of terminals, print boxes, PDAs, and mobile telephones from leading hardware manufacturers. PDAs, and mobile telephones from leading hardware manufacturers.

### Print data are compressed, the central installation of printer drivers is not necessary

The core functions of RDP Engine – a specially developed print data compression method, and the DRIVER FREE PRINTING technology – met the requirements of GWS. The two functions ensure a user-friendly printing experience, because the compression system reduces the print data volume to be transferred by up to 98%. The DRIVER FREE PRINTING technology enables print jobs to be sent without installing printer drivers on the server, therefore providing the ideal technological platform for connecting home users to the company network – “exotic” printer drivers do not need to be installed onto the server.

### The number of users is to be raised to 150

Installation and configuration of the print solution are complete and RDP Engine has been running successfully for some time now. Michael Lessmann, IT Administrator at GWS, sums it up, “The RDP Engine from ThinPrint is a quickly and easily installed product with minimal administrative overhead that, in addition to that, also runs in a very stable manner.” In the next three to five years, the number of external users is to increase to 150!

| Facts                   |  |
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| Customer                | Gesellschaft für Wirtschafts-Service mbH (GWS)   |
| Sector                  | Finance and Insurance Agency   |
| Responsible for project | H+H Software GmbH; GWS Michael Leßmann   |
| Project                 | Print support for various locations as well as field agents with, in part, “exotic” printers that were troublesome to install or did not function at all |
| Number of users         | 15 external users (local and field agents)   |
| Server                  | Microsoft Windows Server 2003 Standard Edition; Remote Desktop Printing Engine   |

